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E-01345A-19-0236

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Nallely Pena	Phone: <<< REDACTED >>>	Opinion Date: 2/18/2020
Opinion Number: 2020 - 162002		
Opinion Codes: Rate Case Items - Opposed	Closed Date: 2/21/2020 2:57 PM	
First Name: Yolanda & Joe	Last Name: Moneglia	Account Name: Yolanda & Joe Moneglia
Address: <<< REDACTED >>>		
City: Chino Valley	State: AZ	Zip Code: 86323
Company: Arizona Public Service Company		Division: Electric

Nature Of Opinion

Docket Number: E-01345A-19-0236

Docket Position: Against

To whom it may concern:

Docket No. E-01345A-19-0236

Yolanda & Joe Moneglia

Chino Valley, AZ 86323

Prescott, AZ 86314

Arizona Corporation Commission

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I am a small business and having high utilities does not help. We have not used our air or heating just to pay what we have been receiving on a month to month. Our children live on their own going to school and work and have a hard time but pay it. The cost just can't go up for us. Your talking about a rate increase for homes and businesses. Any business has 2 meters, that's a lot. 2 meters came with the property we own. I don't believe that APS is hurting and needs more money with all the people in AZ, paying a bill. We need affordable APS plans for young & old so we use more of our air & heat. I use no air and heat to afford what I pay now. I don't turn on air & heat because it four times what I pay now goes up. Example \$57.35 turns into \$229.40. I wash all my clothes on Sunday just to also keep cost down, no other day. I cook after 5:00pm and weekends. I own my home and business but electric companies are to high and I don't like average we should be charged for what we use. When you average one month could be less from month to month. If someone wants to send in money for current year go off what was used from previous year not guess. Also

remember all the State Taxes & regulation we pay on top of what we use. Also with solar APS is also gaining in that way too. I have friends who have solar that tell me how it works. APS doesn't get a lot of money from solar customers, but APS saves energy. 7% increase should not happen based on the more people moving here too.

Rates not keep the same that is fare have better programs for people, not take advantage of people, also who watches over APS to make sure their not taking advantage of peoples cost it their word AZ against us. I had done nothing different and saw cost on my bill go up for no reason but they don't do anything its their word against mine. I'm honest I feel sorry for those that do get taken buy APS. I try to speak up for seniors because one day I will be one and they get taken advantage of all the time. Thank you.

Hi bills for people less time to go take their families on a vacation because they cant afford it or cant buy food or clothing for themselves. We can't let people down or our seniors too that are on a fixed income. When you have a monopoly one day another will come then the people will have a choice. Unisource gas have an affordable gas for people. APS should too.

***** SEE MANAGE DOCUMENTS - Yolanda & Joe Moneglia - Correspondence *****

Investigation			
Date:	Analyst:	Submitted By:	Type:
2/21/2020	Nallely Pena	Telephone	Investigation
Noted and filed for the record in Docket Control. File Closed.			
